

Tenants

Your safety is important

Feeling unsafe in your home?

- Talk with your landlord
- If you believe your home is unsafe, ask/expect your landlord to get a professional to check the home as soon as possible.
- Keep paying your rent unless you have agreed to a rent reduction.
- Organise a rent reduction with your landlord
 - If you can't live in your home
 - If parts of your home cannot be lived in or used.
- Remember a tenancy agreement is a contract – if you have a fixed term contract you need the permission of the landlord to end it before it is due to expire or
- The Tenancy Tribunal make an Order to end the contract if it believes it is unfair to make the landlord or tenants continue with it, even with a rent reduction.
- If you and your landlord agree to end the contract or to a rent reduction, make sure you record it in writing.
- If you have a property manager but you make an agreement directly with the owner, make sure the property manager knows about it.

If you can't come to an agreement with your landlord about what is going to happen – get tenancy advice



Tenants Protection Association (ChCh) Inc
Te Tōpū Tiaki-ā-Kainoho
Christchurch Community House
141 Hereford Street
Christchurch 8011
Phone: (03) 379 2297 Fax: (03) 366 8535
Email: info@tpa.org.nz www.tpa.org.nz



Canterbury Property
Investors' Association Inc