

# New Zealand Migration Programmes and the Refugee Experience

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NEW ZEALAND  
**RED CROSS**  
RĪPEKA WHEREO AOTEAROA



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# Apologies

- ❖ Jo Fasheun, Pathways to Settlement Manager, she had to attend a conference in Auckland
- ❖ For any further updates, she will be the person to contact – details on business Cards
- ❖ She will be back in the office next week

# Who is coming, What country & When?



## ❖ Who is coming?

➤ Afghans & Eritreans - 22 people - 10 Households

## ❖ From which country?

Afghanistan



Eritrea



## ❖ When are they arriving in CHCH?

➤ First of March

# Red Cross Involvement



## ❖ The NZ Refugee Resettlement Strategy is:

- to help refugees
- a new way of working to achieve improved resettlement

## ❖ **Government agencies will work together, with non-government organisations and refugee communities, to put the New Zealand Refugee Resettlement Strategy into action**

- Especially Pegasus Health, CRR&RC, CRS

## ❖ **Vision of NZ Refugee Resettlement Strategy:**

- Refugees are participating fully & integrated socially and economically ASAP so that they are living independently
- undertaking the same responsibilities and exercising the same rights as other NZ and have a strong sense of belonging to their own community and to NZ

# The Rule of Red Cross Volunteers

- ❖ **Volunteers work closely with families and individuals to achieve 14 goals during their first year after arrival in New Zealand.**
- ❖ **Goals: Education, Housing, Health & Wellbeing, Self Sufficient and Independent**
- ❖ **Volunteer Coordinator to discuss the families' progress with their goals during their volunteer placement.**
- ❖ **Then Red Cross keeps track of each family's success and provides feedback to agencies and government – this in turn helps everyone provide better services to newly arrived families.**
- ❖ **Thanks to our volunteers - we know volunteers make a big difference and we value your contribution to our resettlement work**



# Housing - Where & with Whom?



- ❖ In this intake most if not all families are housed with social housing
  - **Housing New Zealand & Otautahi** Community Housing Trust
  - This could change with each intake depending on housing availability
- ❖ **Which area?** Not sure at the moment – throughout the city where another family from the community resides
- ❖ Some **\*MAY\*** go with private properties – again throughout the city
- ❖ One person will stay with a family member

# Issues families face

- ❖ **Anxiety** – knowing about the Christchurch earthquake
- ❖ **Separation** – missing their families left behind
- ❖ **Culture shock** – dealing with two different cultures
- ❖ **Loss of home/status and job**
- ❖ **Isolation/loneliness**
- ❖ **Dependency** – will be relying on someone else for help
- ❖ **Communication** – huge language barriers
- ❖ **Different environment** – All family members leave in the morning either to go to work or school
- ❖ **Weather** – four season in one day sometimes

# Housing Issues

- ❖ Housing – very different than country of origin
- ❖ Difficulty with how things work here e.g. use of oven, Kettle, stove, bath telephone, paying bills, mowing the lawn & many more



**Difference between  
NZ Home and  
Country of origin**



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**Thank you all for listening**  
**Any Questions??**

